

GMS Contractual Requirement and Statement of Intent Offering and promoting Patient Online services by March 2015

Practice contact details

Surgery Name: Keele Practice
 Address: Health Centre, Keele University, Keele, Newcastle, Staffs ST5 5BG
 Telephone: 01782 753550
 Email Address: jan.downes@northstaffs.nhs.uk

Current online patient services

GP System Supplier - EMIS
 GP System Version – Web

GMS / PMS 2014-15 Contractual Requirement for Patient online Services

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record. If you need any guidance, advice or support (including contact details), please visit NHS England's Patient Online Programme's web pages for more information <http://www.england.nhs.uk/ourwork/pe/patient-online/>

Patient online access	
<i>(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)</i>	
4J (n). Patients at this practice can book appointments online.	Yes
4K (n). Patients at this practice can order their repeat prescriptions online.	Yes
4L (n). Patients at this practice can access summary information from their medical record online.	No
4M (n). If 'No' ^[1] does the practice have a plan* to enable this facility by 31 March 2015?.	Yes

^[1] Applicable if responding No to question 4L only.

***Please see example of practice plan on next page**

Signed.....

TitleMrs Janet Downes- Practice Manager.....

Practice Plan GMS / PMS 2014/2015

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Plan to meet GMS / PMS 2014-15 Contractual Requirement for Patient online Service

This practice currently offers patients' facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, from 31 March 2015 date, subject to the availability of NHS GP systems and software.

We will publicise and promote our online services to our practice patients through the practice website, practice Envisage screen, posters and the Patient Participation Group by 31 March 2015 date.

In addition to the above, you may wish to provide further details of your plan as per the example below

	Planned activity	Date
1	Agree the initial small group of patients to use access to records	February 2015
2	Write up practice policies and internal staff awareness sessions	January 2015
3	Prepare promotion and information activities for the patients Review any nationally provided supportive material from RCGP/NHS England Train relevant staff for access (i.e. reception)	January 2015
4	Commence summary information access to records for patients in practice who request this Publicise online services to patients through website and PPG	December 2014 onwards