

Keele Practice
(Dr Evan O’Byrne and Dr Alison Deaville)
CQC Statement of Purpose

Version 2

Next Review 2 January 2016

Service Provider

Keele Practice
Health Centre
Keele University
Newcastle-under-Lyme
Staffordshire ST5 5BG
Telephone: 01782 753550
www.keelepractice.co.uk
email: jan.downes@northstaffs.nhs.uk

Location ID

1-518900918

Keele Practice is a General Practice Partnership that is located on the Keele University campus, it has an open list and provides General Medical Services to all patients who live on the Keele University campus and in the surrounding areas. The clinicians in the practice offer care services for the diagnosis and prevention of disease and assess, diagnose, treat and manage illness. The practice carries out screening for diseases, and helps patients to manage their own health and prevent their conditions from deteriorating. The practice acts as a patients advocate by supporting and representing patients to ensure that they receive the best possible care both at the practice and with other service providers. The practice records and keeps all of their patients’ medical history on the EMIS Web medical system.

Service Provider ID

1-199769303

Registered Manager ID

Dr Evan O’Byrne GMC number 3577729

Aims and Objectives

- To ensure good access to the most appropriate healthcare professional
- To meet the highest standards of healthcare provision
- To treat all patients with dignity and respect irrespective of their ethnic origin, religious belief, personal attributes or nature of their health problem
- To involve patients in any decisions regarding their healthcare
- To adhere to local and national guidance for best patient care
- To refer and involve the wider healthcare team as appropriate
- To encourage service users to recognise the effect of lifestyle on their health and wellbeing
- To ensure all staff are appropriately trained and competent
- To have systems in place to ensure safety of staff and patients
- To have effective systems for information governance
- To have effective safeguarding systems in place for adults, children and vulnerable groups
- To consider the needs of our service users and respond to their feedback

- To have effective communication with our staff, service users and professional colleagues
- To put patient care and confidentiality at the heart of all our practice
- To encourage patients to get involved in the practice through the Patient Participation Group, patient surveys, and comments made to staff

Legal Status

Partnership between Dr Evan O'Byrne and Dr Alison Deaville

The practice is not a charity

Regulated activities carried out at this practice location

- Diagnostic and screening procedures
- Family planning
- Maternity and midwifery services
- Surgical procedures
- Treatment of disease, disorder or injury

The services that are provided by the practice

- **Essential services**
These include: GP consultations, Nurse Practitioner consultations, chronic disease clinics
- **Additional services**
These include: cervical cytology screening, contraceptive services, vaccinations, child health surveillance, maternity services
- **Enhanced services**
These include: minor injuries, INR monitoring, near patient testing
- **Other services**
These include: travel advice, men's and women's health, over 75 checks, 65-74 checks, dressing clinics, end of life care, smoking cessation
- **Non-NHS services**
These include: Non-NHS vaccinations, private sick notes, medicals, insurance claim forms

(This list shows examples of the different services offered, as the practice offers many more services)

Service user bands

- Learning disabilities or autistic spectrum disorder
- Older people
- Younger adults
- Children 0-3 years
- Children 4-12 years
- Children 13-18 years
- Mental health
- Physical disability
- Sensory impairment
- Dementia
- People detained under the Mental Health Act
- People who misuse drugs and alcohol
- People with eating disorder
- Whole population